

Happy Campus

Wittenberg University

Agility in Action

How CampusWorks' IT Managed Services Helped Wittenberg University Seize an Unexpected Opportunity

When construction delays at nearby Wilberforce University left dozens of students without on-campus housing, Wittenberg University stepped up with a creative solution: open an unused residence hall to serve as temporary housing. But with students arriving in just four days, one major hurdle stood in the way—getting the building's network online, secure, and ready for immediate use.

That's where CampusWorks' IT Managed Services team jumped into action.

From Empty Dorm to Move-In Ready—In Days

CampusWorks' CIO at Wittenberg learned of the request late on a Wednesday afternoon. By Saturday morning, the contract was signed, students were moving in—and their Wi-Fi was live, fast, and secure.

This rapid turnaround was made possible by the strong IT foundation CampusWorks has been building with Wittenberg over the past four years.

- **Well-Mapped Network Infrastructure:** Every access point on campus had already been mapped, documented, and upgraded.
- **Proven Deployment Model:** The team had previously piloted a similar type of secure network deployment, creating a repeatable playbook for quick rollouts.
- **Security & Usability Balance**: Instead of using Wittenberg's 3-day guest access system—which would have frustrated students—the team created a password-protected network with clear acceptable-use guidelines tailored for Wilberforce students.

Why Agility Matters

The seamless move-in didn't happen by luck; it happened because Wittenberg's IT environment has been on a path of continuous improvement. Over the years, CampusWorks' IT Managed Services team has strengthened the university's network, implemented proactive maintenance, and created a culture of readiness.

That preparation meant that when an unexpected opportunity arose, Wittenberg could say "Yes"—and follow through without disruption.

Looking Ahead

This success has opened the door to new possibilities, allowing the university to envision how this unused residence hall could serve as a long-term asset—whether through future collaborations with other institutions or as a revenue-generating resource. Whatever opportunity comes next, Wittenberg can move forward with confidence, knowing its strong IT foundation—and its trusted partnership with CampusWorks—are ready to support it.

VOICE OF THE CLIENT

"Everyone jumped in without hesitation. Within 15 minutes of brainstorming, we knew exactly what needed to be done and how to do it. We had the confidence to turn our ideas into action and start building the solution quickly."

Candice Santell
CampusWorks Chief Information Officer at Wittenberg University