



Technology Assessment

Get more from your technology.

CampusWorks explores beyond surface-level symptoms, like network outages and reporting errors, to uncover deep-seated systemic issues preventing your institution from moving forward. By participating in a Technology Assessment, you'll gain critical insights for improving operations, realizing more value from institutional investments, and aligning technology with your strategic objectives.

What will you gain?

- ▶ A “big picture” perspective of all roles in the organization and their interconnectedness.
- ▶ Insights into your existing technology environment.
- ▶ A new understanding of technology’s role in supporting the institution’s goals.
- ▶ A roadmap for maturing the IT organization.
- ▶ Steps for modernizing IT to meet students’ expectations.
- ▶ Benchmark data to achieve optimal staffing levels.
- ▶ Guidance for developing skill sets to respond to rapidly changing technology.
- ▶ A framework for investing in next-generation solutions that support your strategic plan.

**WHAT AREAS
CAN WE
EXPLORE?**

IT STRATEGY

CYBERSECURITY

**NETWORK
INFRASTRUCTURE**

**STANDARDS &
GOVERNANCE**

MANAGED SERVICES

Overcome Systemic Challenges to Transform IT

CampusWorks' technical experts will explore three pillars of your IT organization to determine its maturity level. Leveraging the insights gained, they will provide actionable recommendations to advance IT maturity and align your people, processes, and technology with the institution's mission.

MANAGEMENT

Business Driven

How strongly aligned are the IT organization and its technology investments to the institution's strategic priorities?

Financial

Do IT's financial resources adequately support the needs of the institution and requirements of a modern IT organization?

Resourcing

Does the IT staff meet the institution's current and future needs in terms of size, composition, and skillsets?

TECHNOLOGY

Applications and Development

How effectively does the institution maintain and utilize its ERP system, organize application development, and support related initiatives?

Data and Analytics

How well has the institution established data standards, definitions, systems, and reporting?

Enterprise Architecture

How effectively does the institution manage network infrastructure, centralize system and data storage, and document all systems and interdependencies?

OPERATIONS

Portfolio and Project Management

How are IT projects reviewed, prioritized, approved, and managed?

Security and Risk

Has the institution established effective policies, standards, systems, and monitoring practices to prevent and/or address security incidents and vulnerabilities?

Service Delivery

How effectively does IT respond to user requests and system incidents according to established service level agreements?

Some of the clients we've helped:

DREW

THE UNIVERSITY OF
SCRANTON
A JESUIT UNIVERSITY


FRESNO PACIFIC
UNIVERSITY

wittenberg
UNIVERSITY

MCDANIEL
COLLEGE

STREAMLINE THE STUDENT JOURNEY | GET MORE FROM ENTERPRISE SYSTEMS | TRANSFORM IT