

ERIKA MCMULLEN, M.A. ED. & H.D., SHRM-SCP**Founder, Moxie Consulting Group**

Erika McMullen (she/her) is a humanistic leader and founder of Moxie Consulting Group, LLC. She is an organizational consultant, facilitator, coach, and speaker. Erika's passion is empowering leaders to create high performing teams, develop leadership, foster diversity and leverage the benefits of inclusion. She leverages her 20+ years of experience in health care and human resources to shift thinking from problems to possibilities.

Moxie Consulting Group is trusted by healthcare clients such as the Maryland Hospital Association, Johns Hopkins Medicine, and Keck Medicine of USC; non-profits such as the National Apartment Association; and higher education institutions such as Appalachian School of Law.

Prior to Moxie, Erika worked at the nation's leading organizations. She launched the Cultural Competency Champion Program and expanded the Mentoring Program for Cincinnati Children's Hospital Medical Center; developed employer programs for the Robert Wood Johnson Foundation's Aligning Forces for Quality initiative; and pioneered Cincinnati MD Jobs, one of the first nonprofit regional physician recruitment initiatives in the country, with a strategy to diversify hires for Greater Cincinnati/Northern Kentucky/SE Indiana at the innovative nonprofit, The Health Collaborative. Erika launched new medications and managed accounts at the Fortune 500 pharmaceutical company, Pfizer Inc. in the Southeast and Great Lakes regions.

Erika's work on pediatric health equity, A Patient and Family Data Domain Collection Framework for Identifying Disparities in Pediatrics, is published in BMC Pediatrics, and the findings presented at the International Forum on Quality and Safety in Health Care and Xavier University of Louisiana's Health Disparities Conference. Her mentoring research, A Case Study of a Formal Mentoring Program: Perspective of Supervisors, was selected for presentation by the 2019 International University Forum for Human Resource Development (UFHRD/AHRD) at Nottingham Trent University, U.K.. She has also served as a Guest Lecturer.

With Erika's contributions, organizations have been named as one of "America's Best Employers for Diversity" by Forbes Magazine, received the "Innovations in Diversity & Inclusion" award from Profiles in Diversity Journal, been listed as "Best in Class" by the Institute in Health Management, and been selected by Diversity, Inc. as one of the nation's "Top 10 Hospitals and Health Systems."

Erika holds a M.A. in Education and Human Development from The George Washington University in Organizational Leadership and Learning. In addition to graduating from Florida International University with a B.H.S.A. and a minor in Marketing, Erika earned a Post-Baccalaureate Certificate in Clinical Research from the University of Cincinnati. Erika is a Society for Human Resource Management Senior Certified Professional (SHRM-SCP) and a Certified DISC Behavioral Analyst. She serves on the Board of Trustees for Riverside School, which transforms the lives of K-8th grade students with dyslexia and other language-based learning differences.

