

ERP Services Clients

Alabama Community
College System, AL

Buena Vista University, IA

Bunker Hill
Community College, MA

Central Arizona College, AZ

Cochise College, AZ

Daytona State College, FL

Gulf Coast State College, FL

Harford Community
College, MD

John A. Logan College, IL

Minnesota State Colleges
and Universities, MN

Montclair State
University, NJ

North Carolina Community
College System, NC

Northampton Community
College, PA

Oregon Community
Colleges, OR

Penn State University, PA

San Jose-Evergreen
Community College
District, CA

St. Louis Community
College, MO

Touro College and
University System, NY

University System of
New Hampshire, NH

ERP System Evaluation

A holistic approach to improving student success and completion with technology

Does your administrative system seem out of line with your institutional needs? It's not uncommon...even highly successful ERP implementations in place five years or longer tend to become out of sync with goals and processes.

It could be time for you to get an unbiased, comprehensive evaluation of your current administrative system. CampusWorks can help.

Overview

The CampusWorks ERP Assessment Service determines how your organization is using its administrative solution and develops a plan to help you realign your technology, processes, and policies with your institution's vision, mission, and strategic goals. CampusWorks then reviews your systems' capabilities and the use of them to:

- Analyze your business practices against best practices.
- Develop comprehensive recommendations for upgrades and modifications to the system and your business processes.
- Provide a detailed institutional report to use in implementing the recommendations.

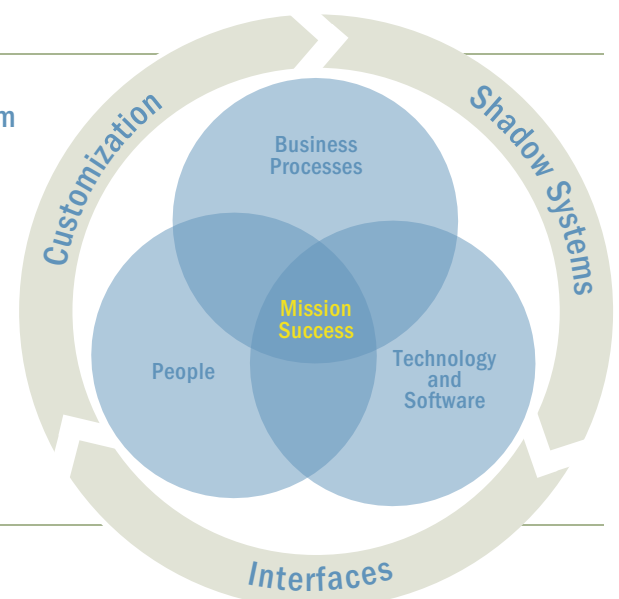
The CampusWorks evaluation takes an in-depth look at:

- The current state of the institution's ERP system and third-party applications
- Deficiencies created by current processes and technology
- Efficiencies that can be gained through technology
- Opportunities to leverage your existing investments
- Functionality required for current and future institutional business needs
- Ability of the current administrative system to support those business needs

The CampusWorks ERP System Assessment Methodology

Are you optimizing the "system" to meet your goals?

Customizations, shadow systems, and interfaces can erode the effectiveness of your ERP



ERP Services

Business Process Review
and Optimization

Database Administration Services

ERP System Evaluation

ERP Remediation and
Optimization

Functional and Technical
Consulting

Implementation Services

Project Management

Readiness Assessment/
Gap Analysis

RFP Preparation and
Selection Services

ASSESSMENT STEPS

1. Project Kickoff

The project kicks off with a meeting with the institution's senior management team to introduce the CampusWorks team; present the methodology, data collection, and approach; describe the analysis; and verify the project deliverables.

2. Data Collection and Business Process Review

CampusWorks applies its deep knowledge of leadership and management challenges to business process in a sequential system review to identify the gaps between how the ERP system currently is being used and how the system is designed to be used.

- We review the efficacy of third-party applications being used, including an assessment of each software component, looking at effective use in the business process, analyzing gaps, and developing a top-level view of cost versus value.
- We review current licenses to determine whether the institution owns functionality it isn't using.
- We assess institutional systems in light of current and future business and technological needs.
- Throughout, we maintain an emphasis on evaluating the student experience, delineating the impact the student system's use has on enrollment and student success.

3. Focus Groups, Interviews, and Open Forums

To learn about an institution's engagement with and use of its existing ERP system, CampusWorks conducts focus groups and interviews, observes current practices, and attends meetings.

4. Data Analysis

- CampusWorks performs a detailed data analysis collected during the focus group sessions and technical investigations and develops recommendations for addressing identified gaps.
- As part of this analysis, CampusWorks looks at the adaptability and capability of staff using the system, the system's usability and the business processes in place, the system's flexibility, and the return the institution expects on its ERP investment—in terms of time, money, staff, and student experience.

5. Presentation of Findings and Report

- CampusWorks presents the findings, which include recommendations about how to improve the overall efficiency and effectiveness of the administrative system and more closely align it with institutional goals.
- The presentation covers recommendations for remediating processes, systems, and organizational improvements to implement in the current environment.
- In addition, CampusWorks provides a detailed written report of findings and a roadmap of actions to be taken to optimize the current solution or a recommendation to pursue a new product.

Summary

In its ERP Evaluation, CampusWorks delivers a complete analysis that addresses all pertinent aspects of the ERP system so you can make an informed decision about what investments to make in process changes, training, and/or upgrades to bring the system in alignment with the institution's needs. Contact us today for a no obligation discussion of your needs.